

From: Ellen Karelitz [<mailto:ellenkare51@gmail.com>]
Sent: Wednesday, June 12, 2019 8:32 AM
To: Michael Behrendt
Cc: Todd Selig
Subject: Eversource

Dear Michael and Planning Board Members,

Recently my husband and I have had to deal with Eversource as we work to restore power to our property on 3 Bennett Rd. Our experience with them makes me concerned about their competence and ability to coordinate information, communicate it and complete work in a timely responsible manner.

Our electrician called them prior to his work installing an electric panel to see if they intended to replace the existing pole. He was told "no" so he installed his equipment on the old pole, only to have Eversource appear with a new pole to install a week later. This will necessitate his removal of his equipment from the old pole and reinstallation on the new one, at our expense.

When the technicians arrived to install the new pole, I met with them and gave them specific information about the site, the placement of the underground cable, and a recommendation about where to place the new pole so as not to disturb the work that had been done. They ignored this and seemed very surprised that "there sure are a lot of rocks here." even though I had told them and shown them the rocks.

It's been 3 weeks and we still don't have power, have had no communication from Eversource in spite of repeated attempts to reach them by us and our electrician.

I give these examples because I have little confidence in Eversource's ability to handle the tree cutting on Durham Point Rd. properly. When they removed trees on Madbury Rd., a group of us rushed out to prevent them from completely demolishing a 60year old stand of rhododendron that they decided to cut down because they wanted to drop pieces of trunk and branches on the ground there. Of course these were subcontractors hired to do the cutting but without clear instructions or oversight.

And don't even mention the subject of Jet Plowing across the bay....horrors!

I realize we don't want to deal with power outages but I hope there can be a more nuanced approach than to give Eversource carte blanc to hack holes in the tree canopy.

Sincerely, Ellen Karelitz 113 Madbury Rd.