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Media Advisory



NORTHERN NEW ENGLAND
PASSENGER RAIL AUTHORITY



For Immediate Release

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July 14, 2020

Amtrak Downeaster Adds More Train Service Four Round Trips to Operate Between Brunswick and Boston Daily Beginning July 20

PORTLAND, MAINE – The Northern New England Passenger Rail Authority (NNEPRA) announced today that the Amtrak Downeaster will begin operating four round-trip trains between Brunswick, ME and Boston, MA every day beginning on Monday, July 20, 2020 as it enters Phase 2 of service restoration.

Other Phase 2 service elements include the availability of onboard food service and the re-opening of some Downeaster station facilities. Visit AmtrakDowneaster.com for a complete schedule and service information.

A number of protocols and procedures have been implemented to protect the health and safety of passengers and crews, including:

- Trains will be sanitized and disinfected daily with enhanced cleaning between trips.
- Face coverings are required for crews and passengers on board trains and in stations.
- The number of riders is limited to no more than 50% of available seating capacity to support physical distancing guidelines.
- Amtrak eTicketing allows for touchless tickets collection; cash sales are not accepted.
- Enhanced cleaning, training and social distancing protocols have been implemented at the Downeaster Café, including installation of plexiglass partitions at the service counter and a pilot program for at-seat service. The Café table seating area will remain closed.
- Enhanced cleaning, training and social distancing protocols have been implemented at Downeaster station facilities.

Northern New England Passenger Rail Authority

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Complete information about the steps Amtrak is taking to protect the health and safety of their passengers and crews is available at [Amtrak.com](https://www.amtrak.com)

Downeaster service was suspended on April 13, 2020. Phase 1 of Downeaster service restoration began on June 15 with the operation of one round-trip train Downeaster weekdays only, with no Café service and no station facilities. PreCOVID-19, the Downeaster made five daily round-trips between Brunswick and Boston.

For additional Amtrak Downeaster information visit: [AmtrakDowneaster.com](https://www.amtrakdowneaster.com)

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